

# Supply Chain 360 (SCM 360)

– A Graph-Based Approach to Supply Chain Management

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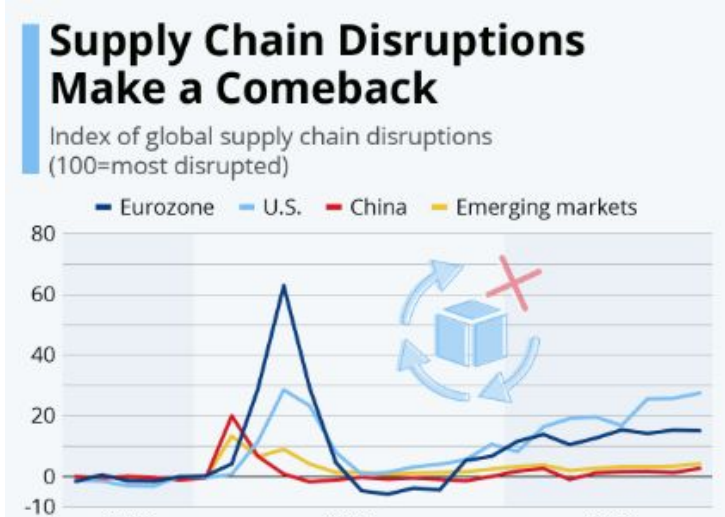
# Agenda

- 01 The Challenge
- 02 Our Solution
- 03 MVP Use Cases
- 04 Learnings & Next Steps



# The Challenge

# Supply Chains are complex and face many challenges



### GLOBAL SUPPLY CHAIN

## 38% Increase in Global Supply Chain Disruptions in 2024

Factory fires continues to be the top disruption, with 2,299 alerts issued.

TRUMP TARIFFS

### Product shortages and empty store shelves loom with falling shipments from China

Businesses have been canceling orders for products from China after Trump imposed a 145% tariff on most Chinese imports, risking product shortages for American consumers.

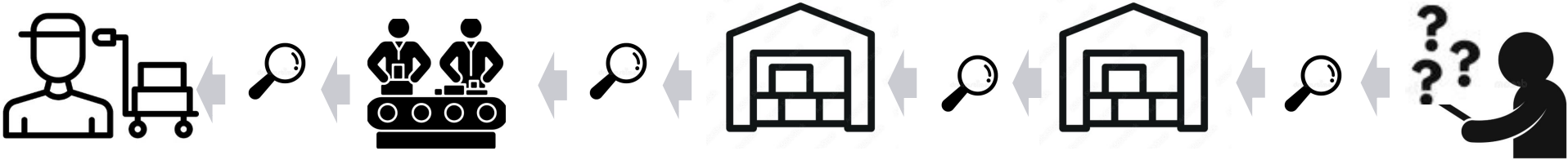
## Supply chain management trends to watch in 2025

Retailers and manufacturers will continue to diversify their networks while leaning on new technology to safeguard processes and improve customer experiences.

# What happens today when there is a Supply Chain disruption?



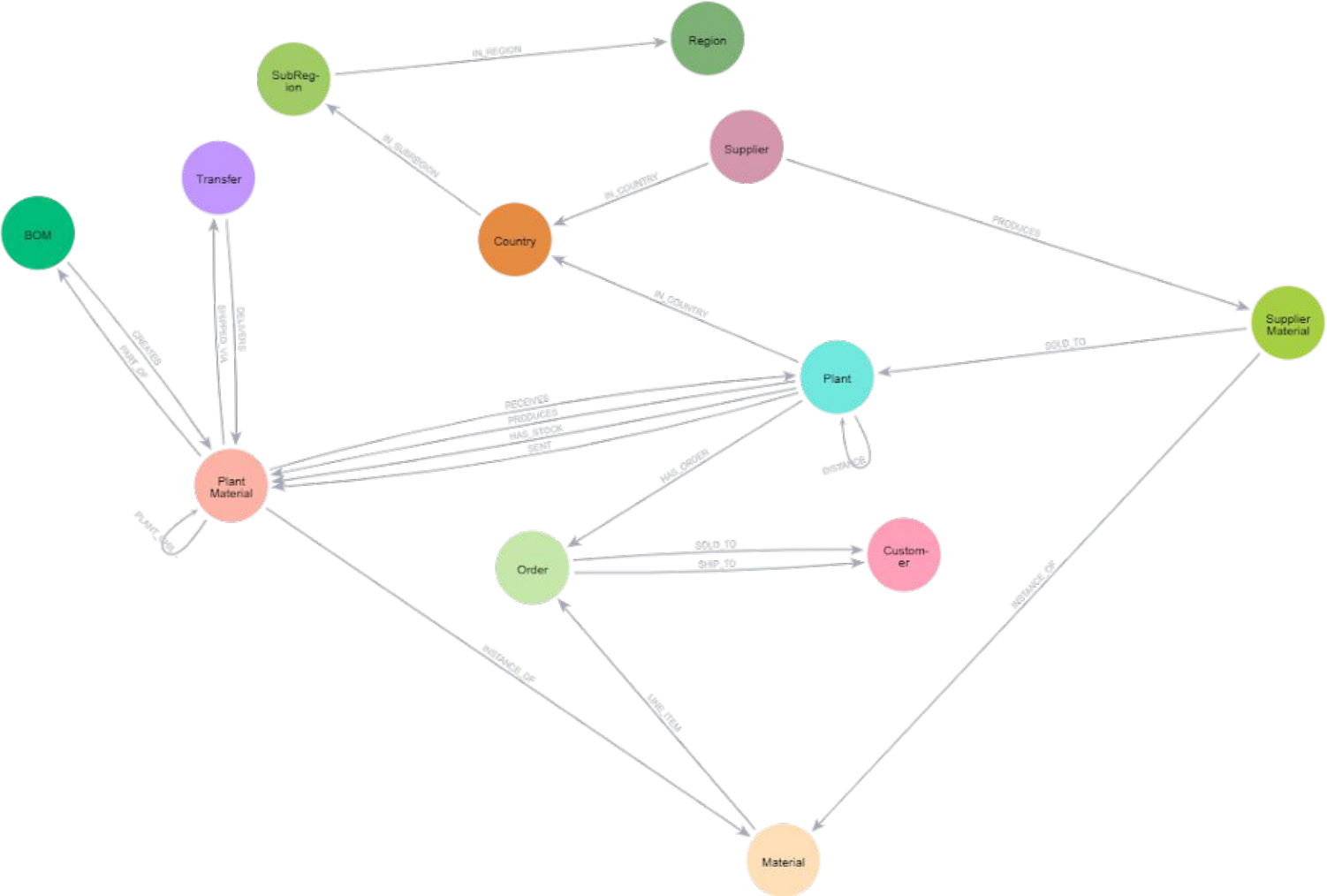
## Reliance on Manual Lookups when disruptions happen



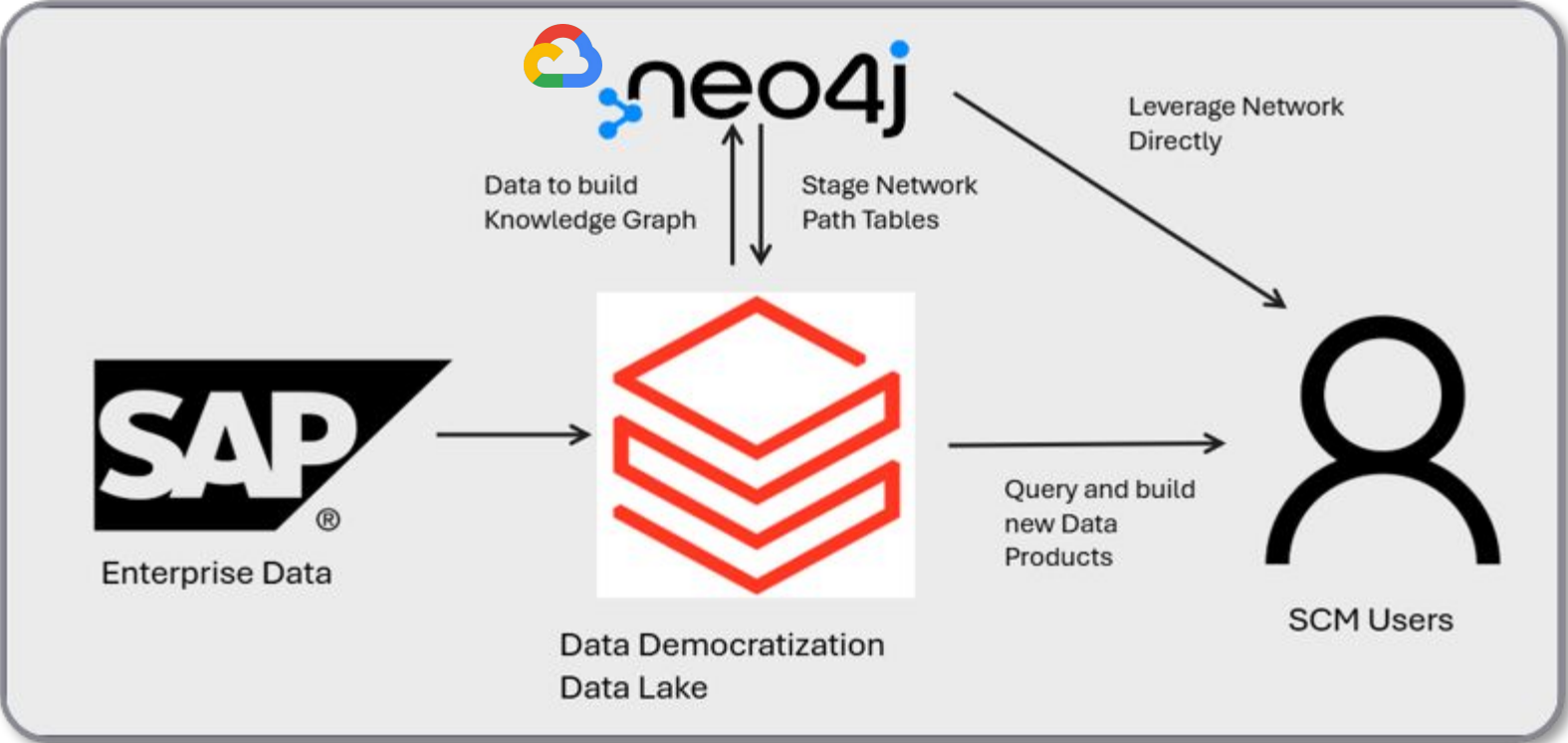


# Our Solution – Graph Digital Twin

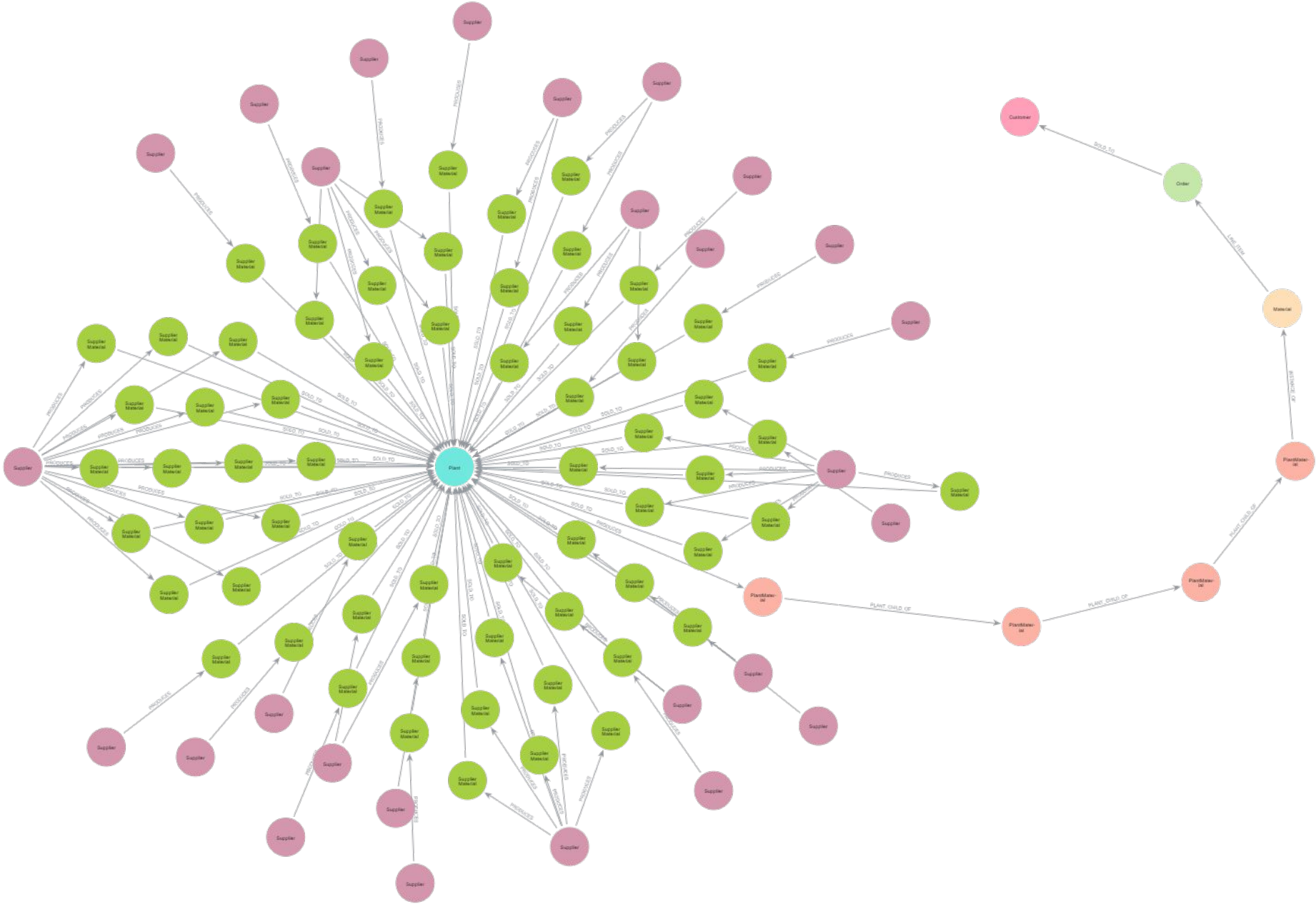
# SCM 360 Data Model



# High Level Architecture



# Example





# MVP Use Cases

## ❖ Supply Chain Disruption Management

*Quickly assess disruption impacts and implement solutions to keep supply chain running*

## ❖ Inventory Risk Analysis

*Highlight stock risks linked to single or few customers for informed decisions*

## ❖ E2E Transparent Lead Times

*Provide full visibility of lead times across production, suppliers, and shipping*

## ❖ Product Traceability

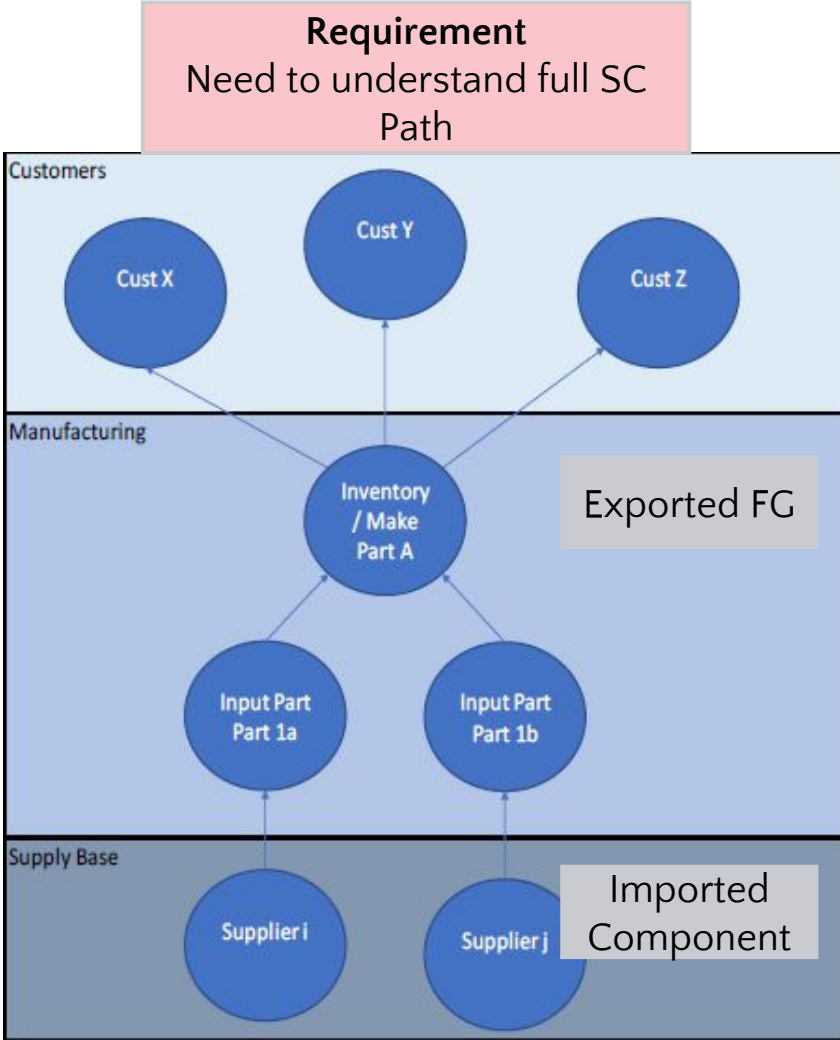
*Track the complete journey of products through manufacturing, purchases, shipping, and sales*



# Product Traceability – Tariff Drawback

## Tariff Drawback Concept:

Allows for the refund on the import duty and tax on components that are imported into the United States and further manufactured into a new product with a new name, character use a.k.a. substantial transformation, and then exported.



Imports

Domestic Logistics

Exports

Node Legend



Plant



Country

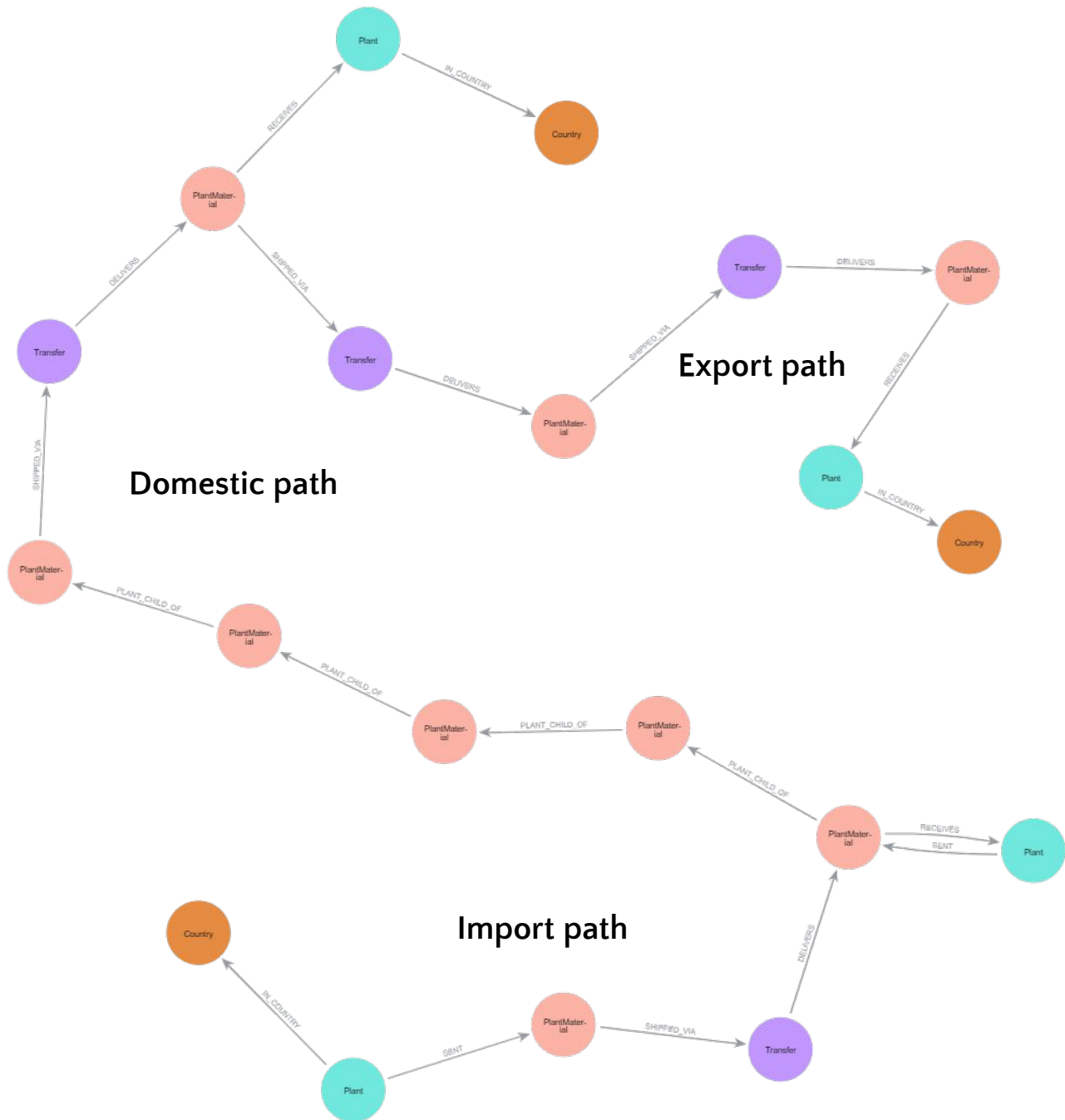


PlantMaterial



Transfer





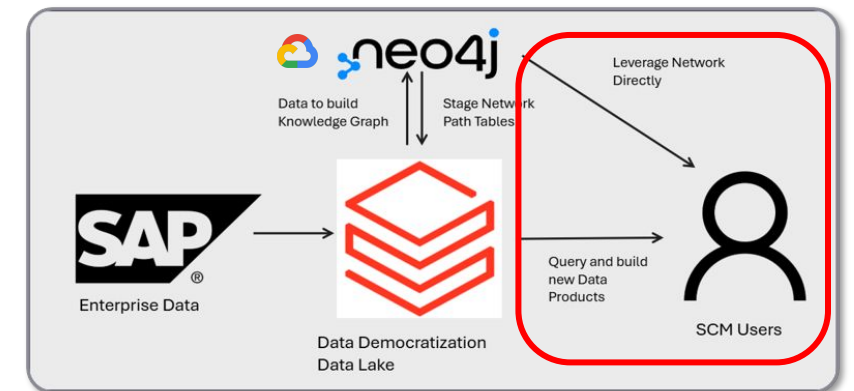
# Lessons Learned & Next Steps

## Lessons:

- Assess data quality early on
- Iteratively test your graph locally and globally as you build

## Next Up:

- Finish MVP Use Cases
- Focus on defining how to best expose the knowledge graph
  - Supply Chain Agents - GraphRAG
  - API
  - Supply Chain App



# Key Takeaways

- ❖ Neo4j is highly scalable, ideal for large, complex supply chain networks
- ❖ Neo4j unlocks new possibilities beyond traditional tabular data structures
- ❖ Validating your data model as you build is important
- ❖ Neo4j integrates seamlessly with Databricks
- ❖ Graphs are fun!

Thank You For Listening

