



US State Privacy Law Statement

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Executive Summary

This statement defines privacy rights as applicable to persons under California law.



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1. Policy

CALIFORNIA

Effective January 1, 2023

This notice to California residents is provided under California law. It explains your privacy rights, provides our “notice at collection,” and provides certain mandated disclosures about our treatment of California residents’ information, both online and offline.

NOTICE OF COLLECTION OF PERSONAL INFORMATION

We may collect the following categories of personal information about our customers and visitors to our online presence: identifiers/contact information, commercial information, Internet or other electronic network activity information, geolocation data and inferences drawn from the above.

We collect this information so that we can best serve you, including to fulfill your requests and to share offers that we think you may be interested in. A full description of these purposes is in our Privacy Policy under “Information Collection and Use.”

Disclosure/Sharing/Selling

California residents also have the right to “opt out” of the “sale” or “sharing” of their “personal information” to or with “third parties” (as those terms are defined under law).

“DO NOT SELL OR SHARE MY PERSONAL INFORMATION” RIGHTS

You or your authorised agent can opt out of the “sale” or “sharing” of your personal information to third parties.

Certain data collection on our sites and applications for purposes of interest-based advertising and social media tools may be a “sale” or “sharing” under California privacy law. Instructions for how you can exercise these rights are set forth below in the “California Residents’ Rights” section.

CALIFORNIA RESIDENTS’ RIGHTS

Right to Access

You have the right to request, up to two times each year, access to categories and specific pieces of personal information about you that we collect, use, disclose, sell, and share.



Right to Delete

You have the right to request that we delete personal information that we collect from you, subject to applicable legal exceptions.

Right to Correct

You have the right to request that we correct inaccurate personal information that we maintain about you, subject to applicable legal exceptions.

Right to Opt Out of Sale or Sharing of Personal Information

You have the right to “opt out” of the “sale” or “sharing” of your “personal information” to or with “third parties” (as those terms are defined by applicable law).

EXERCISING YOUR CALIFORNIA PRIVACY RIGHTS

Making Access, Deletion, and Correction Requests

To make an access, deletion, or correction request, please visit <https://preferences.neo4j.com/privacy>. Before completing your request, we may need to verify your identity. We will send you a link to verify your email address and may request additional documentation or information solely for the purpose of verifying your identity.

Instructions for Authorized Agents Making Requests

You may also use an authorized agent to submit an access, deletion, or correction request on your behalf. Authorized agents may submit such requests at <https://preferences.neo4j.com/privacy>. An authorized agent must have your signed permission to submit a request on your behalf or provide proof that they have power of attorney in accordance with California probate law. Before completing requests from authorized agents, we may contact you directly to confirm you’ve given your permission and/or to verify your identity.

Making Requests to “Opt Out” of the “Sale” or “Sharing” of “Personal Information”

To submit a request to opt out of the sale or sharing of your personal information, you may click on the link “Do Not Sell or Share My Personal Information”. You may also use an authorized agent to submit a request to opt out on your behalf if you provide the authorized agent signed written permission to do so. Authorized agents may submit requests to opt out by visiting <https://preferences.neo4j.com/privacy>. You have the right not to receive discriminatory treatment for the exercise of your privacy rights.



CALIFORNIA MANDATORY DISCLOSURES

We also make the following disclosures for purposes of compliance with California privacy law:

We collected the following categories of personal information in the last 12 months: identifiers/contact information, commercial information, Internet or other electronic network activity information, geolocation data and inferences drawn from the above.

The sources of personal information from whom we collected are: directly from our visitors, third-party sites or platforms that you link with your registration account, analytics tools, social networks, advertising networks, and third-party services that update or supplement information we hold about you.

The business or commercial purposes of collecting personal information are as summarized above and in our Privacy Policy under "Information Collection and Use."

We disclosed the following categories of personal information for a business purpose in the last 12 months: identifiers/contact information, commercial information, Internet or other electronic network activity information, geolocation data and inferences drawn from the above. We disclosed each category to third-party service providers as described in the "Sharing Your Personal Information with Other Entities" section of our Privacy Policy.

As defined by applicable law, we "sold" or "shared" no personal information in the last 12 months.

We do not "sell" or "share" the personal information of known minors under 16 years of age.

Shine the Light Act

If you are a California resident, California Civil Code Section 1798.83 permits you to request information regarding the disclosure of your personal information to third parties for the third parties' direct marketing purposes. Pursuant to California Civil Code Section 1798.83(c)(2), Neo4j does not share personal information with other companies for those parties' direct marketing use.

Removal of Content

If you are a California resident under the age of 18, and a registered user of any site where this policy is posted, California Business and Professions Code Section 22581 permits you to request and obtain removal of content or information you have publicly posted.

To make such a request, please send an email with a detailed description of the specific content or information to dponeo4j@neo4j.com. Please be aware that such a request does not ensure complete or comprehensive removal of the content or information you have posted and that there may be circumstances in which the law does not require or allow removal even if requested.



CONTACT INFORMATION

If you have a question about our privacy policies, please send an email to dponeo4j@neo4j.com, or write us at:

CA Privacy Rights

Neo4j, Inc.

111 East 5th Avenue

San Mateo, CA 94401



2. Revision of Policy

This policy will change over time. All future revisions of this policy apply.

3. Questions and Clarifications

Please direct any questions or clarifications regarding this policy to policygovernance@neo4j.com.

4. Policy Version History

Version	Summary of Changes	Issue date	Author	Approved By
1.0	Initial creation	2023-01-01	Merton Tho...	marc roualet